

CASE STUDY

SAN JOSE WATER COMPANY

California Utility Takes Proactive Approach to THM Control in a 12-MG Underground Water Tank



San Jose Water Company, situated in the heart of Silicon Valley, California is used to being on the forefront of innovation. As one of the largest and most technologically sophisticated investor-owned utilities in the United States, San Jose Water has taken a proactive approach to improve drinking water quality and lower operating costs. Over the last two decades, San Jose Water (like other water utilities in the western United States) has faced unprecedented challenges due to drought – reducing both the supply and quality of water sources. At the same time, water quality regulations have become more stringent, forcing San Jose Water to meet higher standards for finished water quality while utilizing increasingly challenging raw water supplies.

San Jose Water carries out a thorough and sophisticated water quality monitoring program to protect public health. In February 2014, these programs alerted management to a significant new threat to drinking water quality: disinfection by-products (DBPs).

“As part of our Stage 2 DBP monitoring program, we evaluate DBP levels across the system,” explains Water Quality Engineer Adam Feffer. “In February 2014, results showed a significant increase in DBP levels. Our wholesale supplier (Santa Clara Valley Water District) corroborated that water quality was deteriorating due to drought. The projection was that it was going to get worse.”

Drought has a direct effect on DBPs in two ways. First, lower-than-average water flows often result in higher concentrations in organic matter in raw water: organic matter reacts with chlorine to form disinfection by-products.

Secondly, due to the geology of the area, bromide levels in raw water also increase. Bromide drives the formation of bromoform and other bromine- containing disinfection by-products.

Santa Clara Valley Water District had several options to drive down organic levels in their water during treatment. One option was to increase the application of powdered activated carbon (PAC). PAC was used by Santa Clara historically only for taste and odor issues – not for lowering DBPs. But in February 2014, it was not at all clear if Santa Clara would be able to use this approach to improve the water prior to its arrival in the San Jose Water system, or how much of effect it would have.



"PAC is not an economical solution to address TOC," explains Feffer, "if it's all you have on hand, it's something, but it's very expensive."

The part of the San Jose Water system that caused the greatest concern was the western part of the system. Water from this part of the system is treated by Santa Clara Valley Water's Rinconada Treatment Plant and then enters the San Jose system at the 12- MG More Ave. reservoir. Five DBP sample locations downstream of the More Ave. reservoir showed significant elevations in THM levels. While the water system remained in compliance, managers at San Jose Water wanted to eliminate the risk of a future operational exceedance in the summer of 2014 – when THM levels were expected to be highest. And with no guarantee that Santa Clara Valley's application of PAC would be sufficient to eliminate the problem, San Jose Water had to act on their own and act fast.

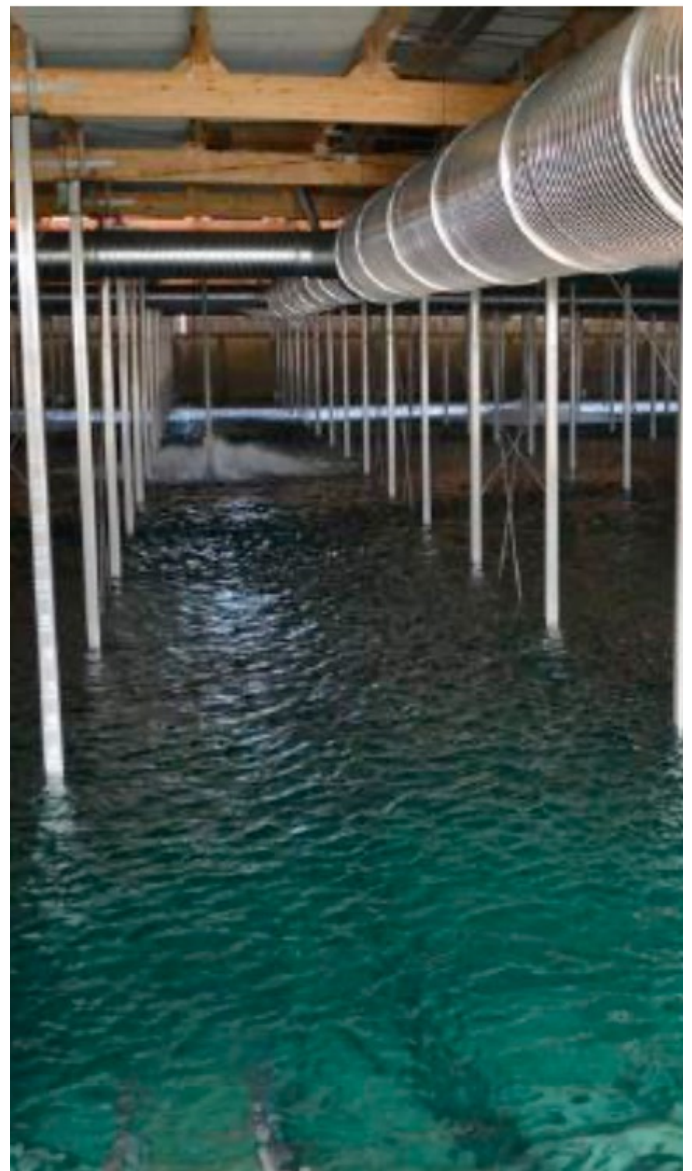
"I had recently attended a webinar on the subject of in-tank aeration as a means of reducing THM levels in finished drinking water," recalls Feffer, "and it seemed like a promising approach to try." In-tank aeration utilizes conventional water aeration technology in a new way. Instead of transferring oxygen into water, aeration is used to strip THMs out of the water after they form. The advantage of this approach is that aeration can be applied in selective parts of a water distribution system – lowering THM levels where the need is greatest.

PAX Water began the design phase of the project immediately. The aeration system would consist of seven novel surface aerators, modified to improve their efficiency at removing THMs. The system would also use two PAX Water Mixers to efficiently deliver water into the process zone created by each aerator to maximize removal of THMs.

Finally, the system utilized a custom-designed air-handling unit (AHU) to exhaust THMs out of the headspace. "We did not get the green light to begin construction until April," recalls Utility Service Group project lead Rich Ducote.

"We faced a number of challenges including the placement of the AHU and the fact that residents lived right on the other side of the fence. Our system had to be energy-efficient, easy to maintain and quiet."

During the installation phase of the project, water quality managers at San Jose realized that an additional resource that could help them manage their THMs was literally right next door. Aqua Metrology, in neighboring Sunnyvale, California, had developed an online THM analyzer that could rapidly and reliably measure THM levels at the More Ave. reservoir. The system uses a colorimetric method based on the Fujiwara reactions and a fully-automated sample collection and analysis system to provide THM data every four hours. The system was added to the project and housed in a custom enclosure next to the tank.



The aeration system installation was completed in mid-August. During the first phase of operation of the system, THM reductions were significant (Figure 1). “We are seeing THM levels 40-70% lower leaving More Ave. than those coming in,” reports Feffer. Total removal rates may be higher because some THMs also form in the water while it is in the More Ave. reservoir.

While San Jose Water was fully prepared to face a major increase in THM levels in the summer, they had lots of help.

Santa Clara Valley Water aggressively pursued the use of PAC to lower TOC, and they also made some changes to system operations to reduce residence time in the treatment process – all in an effort to reduce DBPs and give their retailers more time to address DBPs in their system.

“We are very happy so far,” reports Feffer. “We are seeing excellent results from the system, and noise has not been a problem. It’s impressive how fast this project went.”

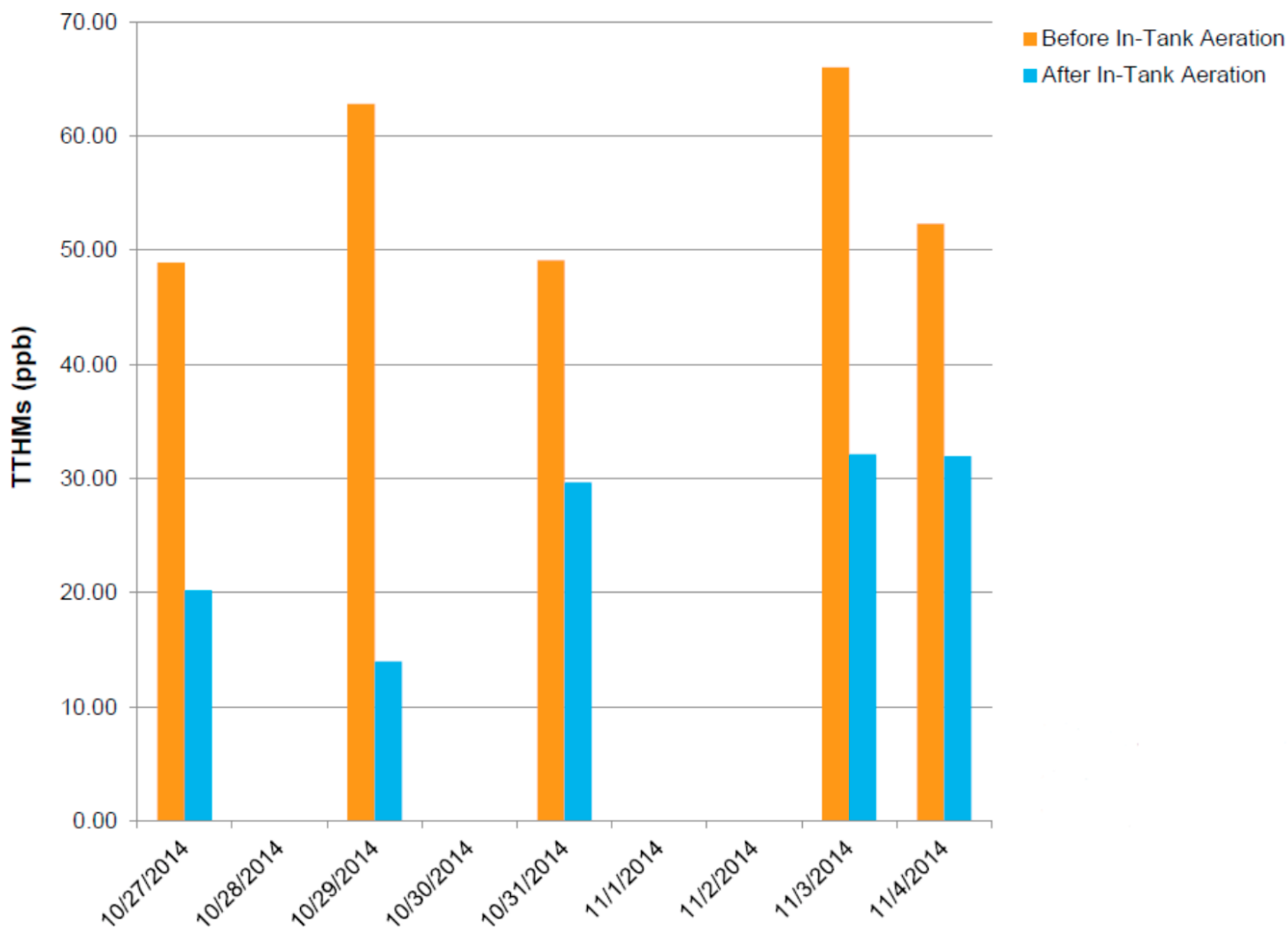


Figure 1. THMs leaving the More Ave. reservoir were 40-70% lower than the water coming into the tank.

“We are seeing THM levels 40-70% lower leaving More Ave. than those coming in.”

- Adam Feffer, Water Quality Engineer, San Jose Water Company

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